



DN9620 Dual-port AES50 Extender

User Manual







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Important Safety Instructions





Terminals marked with this symbol carry electrical current of sufficient magnitude to constitute risk of electric shock.

Use only high-quality professional speaker cables with 1/4" TS or twist-locking plugs pre-installed. All other installation or modification should be performed only by qualified personnel.



This symbol, wherever it appears, alerts you to the presence of uninsulated dangerous voltage inside the

enclosure - voltage that may be sufficient to constitute a risk of shock.



This symbol, wherever it appears, alerts you to important operating and maintenance instructions in the

accompanying literature. Please read the manual.



To reduce the risk of electric shock, do not remove the top cover (or the rear section).

No user serviceable parts inside. Refer servicing to qualified personnel.



Caution

To reduce the risk of fire or electric shock. do not expose this appliance to rain and moisture. The apparatus shall not be exposed to dripping

or splashing liquids and no objects filled with liquids, such as vases, shall be placed on the apparatus.



Caution

These service instructions are for use by qualified service personnel only.

To reduce the risk of electric shock do not perform any servicing other than that contained in the operation instructions. Repairs have to be performed by qualified service personnel.

- 1. Read these instructions.
- 2. Keep these instructions.
- 3. Heed all warnings.
- 4. Follow all instructions.
- 5. Do not use this apparatus near water.
- Clean only with dry cloth. 6.
- Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.

- **9.** Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding-type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- **10.** Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- 11. Use only attachments/accessories specified by the manufacturer.



12. Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid

injury from tip-over.

- 13. Unplug this apparatus during lightning storms or when unused for long periods of time.
- **14.** Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
- **15.** The apparatus shall be connected to a MAINS socket outlet with a protective earthing connection.
- **16.** Where the MAINS plug or an appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable.



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For the applicable warranty terms and conditions and additional information regarding MUSIC Group's Limited Warranty, please see complete details online at www.music-group.com/warranty.



DN9620 Dual-port AES50 Extender





1. Introduction

Welcome!

Thank you for purchasing a KLARK TEKNIK DN9620 Dual-port AES50 Extender.

The DN9620 is a premium quality Dual-port AES50 Extender designed to take one or two AES50 connections, convert them to HyperMAC for transport over distances of up to 100 m (copper snake) or 500 m (optical snake) and then convert them back to AES50 on a port-for-port basis.

The DN9620, which is 1U high and half of the width of a 19" rack, can be stand alone or fitted in a rack. In stand alone mode the DN9620 rests on four feet (supplied loose). However, there is an option for the DN9620 to be rack mounted via a special bracket, which houses two DN9620s side by side.

The DN9620 will operate at sample rates of either 48 kHz or 96 kHz. At 96 kHz, each AES50 port carries a maximum of 24 bi-directional audio channels plus control data and the HyperMAC ports carry a maximum of 192 bi-directional audio channels plus control data. While, at 48 kHz each AES50 port carries a maximum of 48 bi-directional audio channels plus control data and the HyperMAC ports carry a maximum of 384 bi-directional audio channels plus control data. The AES50 input format is suitable for products in the Midas digital console range and future AES50-enabled Behringer digital consoles.

Two DN9620s are required in a typical system set-up, each one being configured via a simple utility that is based on hypertext transfer protocol (http) and accessed through an Ethernet control port on the front panel.

The DN9620 was conceived by KLARK TEKNIK to offer audio professionals high performance audio equipment, designed to provide no-compromise sonic quality with a feature set that offers all essential facilities and functions. It represents the very best of British design and engineering combined with contemporary, efficient manufacturing methods, and will give you many years of reliable service.

So, to obtain the best results with a minimum of effort, please read this manual and, finally, enjoy your KLARK TEKNIK DN9620 Dual-port AES50 Extender!

1.1 Key features

The DN9620 has the following key features:

- 2 x AES50 etherCON® input ports.
- 2 x HyperMAC ports, giving the option of connecting an optical fibre snake via an opticalCON® port or copper snake via an etherCON port.
- Sample rate options of 96 kHz or 48 kHz.
- Three clock options: internal; external AES50; and external snake.
- Snake, sample rate and clock source selection and current status indication.
- AES50 audio and snake health status indication.
- Ethernet control port for unit configuration (IP address, sample rate, clock options, etc.) via on-board web-based application.
- Unit is transparent when connected to console (cannot be detected), so that
 any device connected at an AES50 port will have its signalling information
 (port and redundancy information, diagnostics, discovery, etc.) mirrored at
 the other DN9620.
- Mains input is a switch mode power supply (SMPS) with IEC mains cable socket, on/off switch and fuse drawer for easy fuse replacement.
- Internal fan.

1.2 About this manual

This is the user manual for the DN9620 Dual-port AES50 Extender. It is intended to help get your unit installed and in operation as quickly as possible by giving you unpacking, installation, connection, setting up and operating instructions. To help familiarise you with the DN9620 there is a description of the front and rear panels and maintenance instructions to ensure your DN9620 gives you optimum performance.

2. Getting Started

This section shows you how to unpack, install, connect up, power up and configure the DN9620 unit.

- This equipment is supplied by a mains voltage that can cause electric shock injury.
- This equipment is supplied with a fibre optic connection system. Beware of laser radiation. Do not stare into the beam!
- Before installing, setting up or operating this equipment, make sure that you have read and fully understand all of this section and the "Important safety instructions" at the front of this manual.

2.1 Unpacking

Carefully unpack your DN9620 equipment package.

Then, inspect the DN9620 unit carefully for any signs of damage that may have occurred during transit and notify the courier immediately if you discover any.

Check the contents of your DN9620 equipment package. If there are any parts missing, incorrect or faulty, please contact your local distributor or Midas at the address at the front of this manual.

Please retain the original packing in case you should need to return the equipment to the manufacturer or supplier, or transport or ship the unit later.

2.2 Installation

Before installing and operating this equipment, make sure it is correctly connected to the protective earth conductor of the mains voltage supply socket outlet through the mains lead.

Do not install the equipment in places of poor ventilation.

Do not install this equipment in a location subjected to excessive heat, dust or mechanical vibration. Allow for adequate ventilation around the equipment, making sure that its fans and vents are not obstructed. Whenever possible, keep the equipment out of direct sunlight.

Power

 The supply cord must be unplugged to ensure complete de-energisation of the unit.

The internal power supply is of the switch mode type that automatically senses the incoming mains voltage and will work where the nominal voltage is in the range 110V AC to 230V AC.

A mains inlet is provided on the rear panel. The correct lead for your geographical area is supplied with the unit. The equipment should only be plugged into the mains outlet using the supplied lead.

Handling the equipment

When lifting or moving the equipment, always take its size and weight into consideration.

Completely isolate the equipment electrically and disconnect all cables from the equipment before moving it.

Do not insert your fingers or hands in any gaps or openings on the equipment, for example, vents.

Electric fields

In accordance with Part 15 of the FCC Rules & Regulations, "... changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment."

Should this product be used in an electromagnetic field that is amplitude modulated by an audio frequency signal (20 Hz to 20 kHz), the signal to noise ratio may be degraded. Degradation of up to 60dB at a frequency corresponding to the modulation signal may be experienced under extreme conditions (3 V/m, 90% modulation).

2.3 Connecting up

Connect up the unit(s) as required:

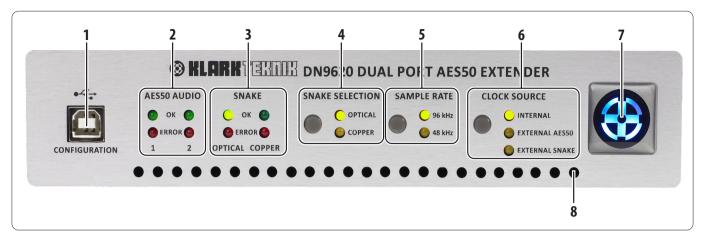
- AES50 cables from AES50-equipped device (for example, a console) to first DN9620.
- Optical/copper snake from first DN9620 to second DN9620.
- AES50 from second DN9620 to other AES50-equipped device (for example, an I/O unit).
- Mains power IEC connectors to both DN9620s.

For an example, see section 5 - Connections.

2.4 Powering the unit on/off

Switch on the mains on/off switch of both DN9620s (rear panel). The blue roundel on the front panel of the unit should illuminate to show that power is on.

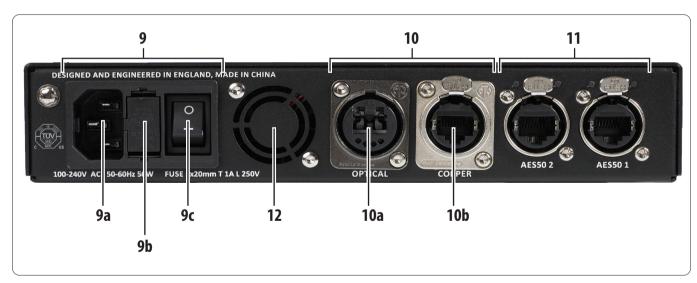
EN



- (1) USB type B **CONFIGURATION** port to update the unit's software by connecting a PC/Mac.
- (2) AESSO audio status LEDs show the status of each AESSO port, where OK pulsates to show good communication and ERROR flashes to show a communication error.
- (3) Snake status LEDs. Show the status of the connected snake (optical or copper), where OK pulsates when link is synchronised between router and end point, and ERROR flashes to show no communications or a fault.
- (4) SNAKE SELECTION setion lets you choose which type of snake is currently fitted (optical or copper).

- (5) **SAMPLE RATE** setion lets you choose the sample rate (96kHz or 48kHz).
- (6) CLOCK SOURCE setion lets you choose the clock source, where: INTERNAL = the DN9620's internally generated clock is used; EXTERNAL AESSO = the DN9620 automatically searches the AESSO ports for the first valid clock; and EXTERNAL SNAKE = the clock on the snake connection is used.
- (7) Backlit Klark Teknik roundel, which illuminates light blue to show that the unit is powered up.
- (8) Ventilation grill.

4. Rear panel



- (9) Mains power inlet. This is a switch mode power supply that has a mains IEC socket (9a), power on/off switch (9c) and a fuse drawer (9b) that houses an easily replaceable mains fuse.
- (10) Snake connectors for connecting the DN9620 to another AES50-enabled device. You can connect a fibre optic connector to the opticalCON connector of the OPTICAL port (10a) or a Cat 5e or Cat 6 copper snake to the etherCON connector of the COPPER port (10b).
- (11) Two AES50 connectors.
- (12) Fan



Caution Laser radiation; do not stare into beam!

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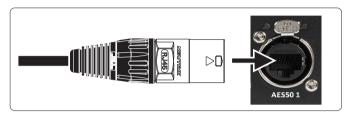
5. Connections

Caution: Laser radiation; do not stare into beam!

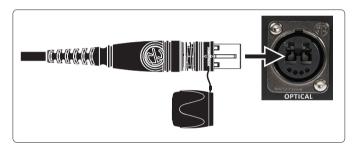


To ensure the correct and reliable operation of the equipment, only high quality balanced, screened, twisted pair audio cable should be used.

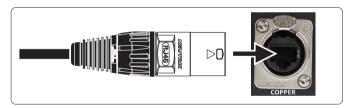
XLR connector shells should be of metal construction so that they provide a screen when connected and, where appropriate, they should have Pin 1 connected to the cable screen.



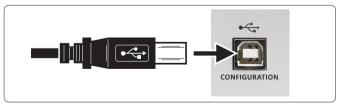
AES50 etherCON connector



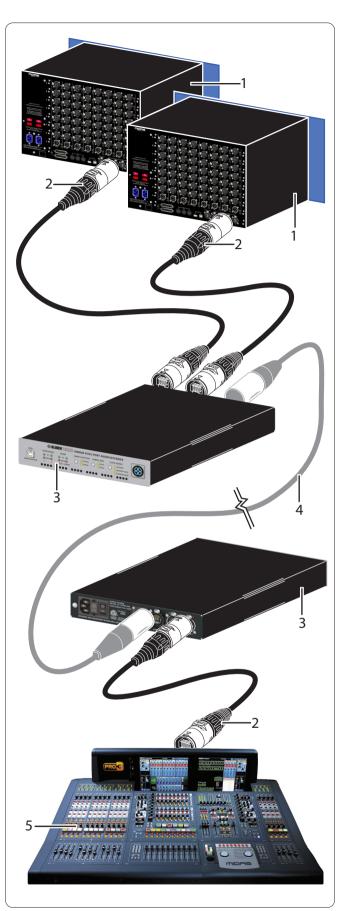
DN9620 snake - optical optical CON connector option to OPTICAL socket



DN9620 snake - copper etherCON connector option to COPPER socket



PC/Mac RJ45 connector to ETHERNET CONTROL socket



Typcial connection diagram.

A. Two DL351 modular I/O units. **B.** Up to 100m AES50 cables (console to DN9620). **C.** DN9620 units. **D.** DN9620 snake (option of optical or copper). **E.** Digital console (for example, PR03).

6. Technical Specifications

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DN9620 general specifications				
1.8 (1U) x 8.6 x 10.1" 45 x 218 x 257 mm				
5.8 kg				
7.4 kg				
50W				
100-240V~, 50-60Hz				
+5°C to 45°C				
-20°C to +60°C				

Inputs and outputs	
Audio	2 x AES50 etherCON ports with integral status LEDs
Snake (options)	1 x copper HyperMAC port (cable can be up to 100 m long)
	1 x optical HyperMAC port (cable can be up to 500 m long)
Unit configuration port	1 x Ethernet control port for RJ45 connector
Mains power inlet	3-pin IEC connector

7. Service Information

This section gives you servicing information for your unit.

If you are in any doubt or have queries about any of the procedures in this section. contact Midas Technical Support. Contact details can be found at the front of this manual.

7.1 Routine maintenance

To help keep your unit in good working order and to make sure it gives you optimum performance, we recommend that you carry out the following every month.

- Clean the unit (see "7.2 Cleaning the unit").
- Check the functionality of the LEDs and the power on/off indicator.
- Check the functionality of the equipment.
- Clean the optical chassic connector and also, if necessary, the optical snake connectors (see "7.3 Cleaning the optical connectors").

7.2 Cleaning the unit

• Switch off the unit and electrically isolate it from the mains before cleaning. Clean the unit using a dry, lint-free cloth. Don't use harsh abrasives or solvents.

7.3 Cleaning the optical connectors



Caution: Laser radiation; do not stare into beam!

- Before cleaning the optical chassis connector on the rear panel of the DN9620, electrically isolate the unit by switching it off and removing the mains cable from the rear of the unit.
- Before cleaning an optical connector on the snake, disconnect the snake at both ends for safety reasons. Invisible laser radiation may be emitted from disconnected fibres or connectors. Do not stare into the beams or view directly with optical instruments.

To clean an optical connector on the rear of the DN9620 or on the snake, see the "HANDLING INSTRUCTION, optical CON/Fiber Optic Connection System", which is downloadable from the Neutrik webiste at "http://www.neutrik.co.uk/zooluwebsite/media/download/163/opticalCON+Handling+Instruction".

7.4 Replacing the mains fuse

Switch off the power to the unit and electrically isolate it from the mains before replacing the mains fuse.

To replace the mains fuse, carry out the following (see Figure 1):

- 1) Switch off the power to the DN9620 unit at the mains power outlet.
- Remove the mains IEC connector from the rear of the unit.
- Pull out the fuse drawer and remove the faulty fuse.
- Fit a new fuse, ensuring it conforms to the correct rating and specification.
- Fit the fuse drawer back into its compartment.

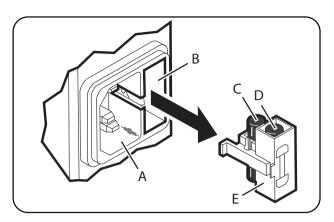


Figure 1: Mains fuse compartment on rear panel. **A.** Mains IEC socket. **B.** Fuse compartment. **C.** Spare fuse. **D.** Mains fuse. **E.** Fuse holder.

7.5 Equipment disposal

When this equipment has come to the end of its useful life, its disposal may come under the DIRECTIVE 2002/96/EC OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 27 January 2003 on waste electrical and electronic equipment (WEEE).

Hazardous substances in WEEE contaminate water, soil and air and ultimately put at risk our environment and health. The directive aims to minimize the impacts of WEEE on the environment during their life times and when they become waste.

The WEEE directive addresses the disposal of products when they have reached the end of their life and contributes to the reduction of wasteful consumption of natural resources. This will help to reduce pollution, and protect the environment and ourselves.



If this equipment carries a 'crossed-out wheelie bin' (shown left), please do not dispose of WEEE as unsorted municipal waste but collect and dispose of in accordance with local WEEE legislation. The horizontal bar underneath indicates that the product was placed on the EU market after 13th August 2005.

For WEEE disposal, see our website at midasconsoles.com for information.

Other important information

EN Important information

- 1. Register online. Please register your new Klark Teknik equipment right after you purchase it by visiting klarkteknik.com. Registering your purchase using our simple online form helps us to process your repair claims more quickly and efficiently. Also, read the terms and conditions of our warranty, if applicable.
- 2. Malfunction. Should your MUSIC Group Authorized Reseller not be located in your vicinity, you may contact the MUSIC Group Authorized Fulfiller for your country at klarkteknik.com. If your country is not listed please contact the "United Kingdom (Midas/ KT main office)" located under "Service Service/ Repairs" on the klarkteknik.com website. Alternatively, please submit the online warranty return form found under "Service Warranty Registration" on klarkteknik. com BEFORE returning the product. All enquires must be accompanied by the description of the problem and the serial number of the product. The warranty eligibility will be verified from the original sales receipt.
- **3. Power Connections.** Before plugging the unit into a power socket, please make sure you are using the correct mains voltage for your particular model. Faulty fuses must be replaced with fuses of the same type and rating without exception.

FEDERAL COMMUNICATIONS COMMISSION COMPLIANCE INFORMATION



Responsible Party Name: MUSIC Group Research

UK Limited

Address: Klark Industrial Park,

Walter Nash Road,

Kidderminster. Worcestershire.

DY11 7HJ. England.

Phone/Fax No.: **Phone: +44 1562 741515**

Fax: +44 1562 745371

DN9620

complies with the FCC rules as mentioned in the following paragraph:

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Important information:

Changes or modifications to the equipment not expressly approved by MUSIC Group can void the user's authority to use the equipment.



